Manchester City Council Report for Information

Report to:	Resources and Governance Scrutiny Committee – 9 November 2017
Subject:	Manchester Town Hall and Albert Square: 'Our Town Hall'
Report of:	Deputy Chief Executive (Growth & Neighbourhoods)

Summary

Previous reports to the Executive Committee and Resources and Governance Scrutiny Committee have set out proposals for the refurbishment and partial restoration of the Town Hall and Albert Square under the Our Town Hall project.

This report provides an update on recent progress including the latest position on the decant of the building including an update on café facilities and the relocation of portable heritage assets. It also sets out the latest position on progress with the Manchester Cavaille Coll Organ and an update on social value, supply chain and skills including key performance indicators.

Recommendations

Resources and Governance Scrutiny Committee is recommended to:

- 1. Note the progress with the decant of staff, members and portable assets from the building to enable intrusive surveys to commence and that the Town Hall will close to the public on 15 January 2018.
- 2. Note the progress on discussions with the Manchester Cavaille Coll Organ Foundation.
- 3. Note the summary of progress against social value key performance indicators and monitoring of equalities information.
- 4. Note the overall progress of the construction project.

Wards Affected:

All

Contact Officers:

Sean McGonigle Director of Trading Services 0161 234 4821 s.mcgonigle@manchester.gov.uk
Paul Candelent Project Director 0161 234 1401 p.candelent@manchester.gov.uk

Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

- Report to Executive Committee Town Hall Complex Strategy 23 July 2008
- Report to Executive Committee Town Hall Complex Programme Transforming Customer Experience – 11 February 2009
- Report to Executive Committee Town Hall and Albert Square Maintenance Programme – 1 October 2014
- Report to Executive Committee The Refurbishment of Manchester Town Hall and Albert Square: 'Our Town Hall' – 27 July 2016
- Report to Executive Committee The Refurbishment of Manchester Town Hall and Albert Square: 'Our Town Hall' – 16 November 2016
- Report to Executive Committee Capital Programme (Budget 2017/18 2021/22) 11 January 2017
- Report to Executive Committee Manchester Town Hall and Albert Square: 'Our Town Hall' – 8 March 2017
- Report to Resources and Governance Scrutiny Committee Our Town Hall Social Value and Communications – 22 June 2017
- Report to Resources and Governance Scrutiny Committee 'Our Town Hall' 7 September 2017
- Report to Executive Committee Manchester Town Hall and Albert Square: 'Our Town Hall' – 13 September 2017

1.0 Background

1.1 Manchester Town Hall is an internationally significant landmark and Manchester's greatest cultural and civic asset. The building is Grade 1 listed, considered to be one of the masterpieces of Victorian architecture and cherished by the people of the City who view it as the civic heart of Manchester. The Town Hall, whilst structurally sound, is now seriously showing its age with many elements reaching the end of their natural lifespan. It has been agreed that significant refurbishment is required to rectify the identified defects and to protect the building for the benefit of future generations of Mancunians.

2.0 Introduction

2.1 At the Resources and Governance Scrutiny Committee meeting on the 7 September 2017 members requested a more detailed update on the decant programme, including consideration of temporary café facilities and proposals for the continued public display of some heritage assets during the period of works to the Town Hall. An update on discussions in relation to the Cavaille Coll Organ was also requested. Other matters arising from the meeting in September including further information in relation to social value KPIs are also dealt with in this report.

3.0 Decant

- 3.1 A decision was taken early in the Our Town Hall project that to enable the refurbishment to be completed as expeditiously as possible all staff, members and partners should be vacated from the building for the duration of the construction works. The decant of staff from the Town Hall commenced 18 months ago and well over half of the occupants have already been relocated with the overwhelming majority of the remainder moving by the end of January 2018. As previously reported the Town Hall is due to close to the general public on 15 January 2018.
- 3.2 The intention is to accommodate as many Council staff as possible within the Council's operational estate, primarily within the Town Hall Complex. However, there are a small number of users, particularly the Coroner, who have very specific requirements that cannot be met through use of existing Council owned buildings and which require a different solution. All Members will be relocated in the Town Hall Extension.
- 3.3 The Lord Mayor and their office will relocate to Central Library, making this iconic building the civic focus of the complex while the Town Hall is closed. The accommodation will include office space and a suite of rooms for civic functions. Officers are working with the Lord Mayors Office, Manchester Central, and the Manchester Art Gallery to plan provision of catering for the Lord Mayors functions when the kitchens in the Town Hall are no longer available. The Lord Mayor and office will relocate in January 2018.

- 3.4 Members accommodation will be provided in the Town Hall Extension, and will be based on Level 2 on the former Members Corridor. Executive Members are also moving into the Extension, onto Level 4. It is proposed to open the new Members facilities on the Members Corridor on Monday 15 January. The facilities in the Town Hall will close on Friday 12 January. It is proposed to relocate Executive members at the end of January.
- 3.5 There have been significant challenges in ensuring the requirements of Members can be met on Level 2 due to the heritage nature of this corridor and issues with securing approval to make alterations to the fabric of the rooms. For example, a number of rooms have large heritage tables that cannot be moved out of the rooms and have to be accommodated in the temporary use of those rooms.
- 3.6 Executive Members will be located on Level 4 of the Town Hall Extension and will be moving into open plan office space. The Strategic Management Team will also move to open plan office space on Level 3 in the Extension. Other senior officers based in the Town Hall will move across into the Extension and will be based in the open plan space with their teams. The Governance and Scrutiny Support Team and the Elections Team will also move into the Town Hall Extension.
- 3.7 Proposals concerning the location of the Scrutiny Room and the Members Workroom are still under discussion to determine the best location for each and a verbal update will be provided at the meeting.
- 3.8 Since the last update, a number of moves have been completed. The Procurement Team, Manchester Life Team, and City Centre Regeneration Team have all moved out of the Town Hall. Within the Extension, certain teams have been relocated elsewhere in the Extension to create space to support other moves. The Employer Suite in the Extension have moved one of their rooms, to allow the reconfiguration of the visitor reception and FM space to ensure a more effective visitor management service to the extension. Work is underway on some changes to the basement in the Extension to create room for some of the functions from the Town Hall basement, including moving cycle storage, the M4 printing facility and facilities management storage.
- 3.9 As noted in the last report to Scrutiny Committee, in order to free up sufficient space in the Town Hall Extension for the decant of remaining staff and Members from the Town Hall additional office space is required and space at Bridgewater House, on Whitworth Street has been leased for a period of 3 years. Works are on track to prepare this space for occupation, and move planning is well advanced.
- 3.10 The Coroners Service, including the two courts, will relocate to premises at the Royal Exchange on Cross Street. The Coroner's new accommodation requires building work to create the court and office spaces, so this move will take longer than the other relocations and the Coroner will relocate in the spring of 2018. Given the building will still provide accommodation for the Town Hall Project Team and will require FM services including security, this will not present an

issue. The Coroner will hold hearings in temporary court accommodation elsewhere in the city centre and the visitor function will be temporarily relocated to the Extension until the new offices on Cross Street are ready.

- 3.11 The multi-faith prayer room in the Town Hall basement will relocate to the Town Hall Extension. The Equalities Team are currently consulting users of the Town Hall prayer room on the proposed location.
- 3.12 As noted above, the planned public closure date of the Town Hall remains 15 January 2018. What this will mean practically is that Albert Square entrance will be closed, as will the access across the bridge links to the Town Hall Extension. The Courtyard will also close. Catering and events functions will stop from this date. Signage on all the entrances will explain that the building is closed to the public.
- 3.13 Any access to the building will be via the Lloyd Street entrance, and this will be managed by FM. Access will be limited to the few staff based in the building due to later move dates (e.g. Coroner's staff office); the estates and FM team and contractors carrying out decant activity (e.g. furniture and portable assets removal) and the Town Hall Project Team.
- 3.14 The Project Team are arranging for temporary services to the building to be set up, so the project team can remain in occupation when the building is powered down. This will avoid costly temporary relocation of the project team however, it should be noted that the project team and construction team will require alternative accommodation once the construction works commence at the end of 2019. The temporary services will be specified in such a way as to provide power to Albert Square to support events.

The Cafe St Peter's Square

- 3.15 The Cafe St Peter's Square is due to open in January 2018. This will be a new facility in the Town Hall Extension, facing into St Peter's Square, and will provide a service to the general public, visitors, council members and city council staff. The catering offer is designed to meet the needs and requirements of each group providing a 'takeaway' service, and a seating option for those who want to use it.
- 3.16 The cafe's opening hours will correspond with the opening times of the Town Hall Extension. The hours are planned to be from 8.00am to 7.30pm Monday to Thursday, 8.00am to 4.30pm on a Friday and 9.00am to 4.30pm Saturdays. The building and cafe are not open on a Sunday or Bank Holidays.
- 3.17 The cafe will be run and managed by the same operator as the retail offer in Central Library and will replace the current facilities in the Town Hall, Room 104 and the Sculpture Hall Cafe. The two menu offers will not compete against each other, and there will be the addition of toast available in The Cafe St Peter's Square. (Menu offer and Café counter and seating arrangements can be found at Appendix 1).

Portable heritage assets

- 3.18 Following a request at the Resource and Governance Scrutiny Committee meeting of 7 September an officers working group has been established within the client side team to explore the potential for the temporary relocation of the portable heritage assets (PHAs) that are currently located in the Town Hall. The overall aims of this working group are to ensure as many as possible of the current historic assets are kept on public display and to minimise storage costs. These assets fall into several categories and their display will be prioritised according to partner requirements, the availability of alternative display spaces and the conservation and security of the collection.
- 3.19 Priority has been given to the following items:

Items required for annual community events:

• A few items have been identified as the focus of annual commemorative events and these will be kept publicly accessible, for example the memorial to Lajos Kossuth. Potential display space is being considered within core 1 or core 4 of the Town Hall extension alongside a visitor orientation space.

Items recently gifted to the Council:

• The bust of community peace activist Erinma Bell has only recently been donated to the city and public display should be maintained with options being considered within the Town Hall complex.

Items connected with forthcoming anniversaries:

- The working group is aware that several significant anniversaries will take place during the Town Hall closure period. These include anniversaries relating to the First and Second World Wars. Whilst it may not be possible to relocate relevant items for the duration of the closure, these have been earmarked for accessible storage so that they can be retrieved for special events if necessary.
- 3.20 The working group is also developing plans for a visitor orientation space within core 1 or core 4. This will include information and a film introducing the Our Town Hall Project. As part of this work the group is also considering the inclusion of portable heritage assets, probably busts, within the orientation space or café space.
- 3.21 The Curatorial Manager for the Project is also undertaking an assessment of the collection to identify synergies with other potential venues both within the Council's own estate and at cultural organisations around the city. Initial approaches to Manchester Cathedral and the Bridgewater Hall have met with positive responses, so potential loans of assets to these venues will be investigated further. Consideration is also being given to relocating a selection of busts or sculptures within the Lord Mayor's accommodation in Central

Library. Updates on this work stream will be included in updates to future meetings of this Committee.

4.0 General update

- 4.1 The project entered RIBA Stage 2 (Concept Design) at the end of July and work is now beginning in earnest with an intense round of engagement with stakeholders from the Council and third parties. RIBA Stage 2 will run into May 2018. The core consultant team mobilised into the collaborative project office at the end of July. To date, 135 staff have been inducted into the project office (Council and consultant staff) working side by side in an integrated office in the Town Hall.
- 4.2 The procurement of the Management Contractor will commence in the New Year via a Competitive Dialogue process. This will enable engagement with the bidders in successive rounds of discussions, tailored and focussed as necessary, to develop suitable solutions to the complex technical, social value and financial mechanisms required on a project of the scale and complexity of Our Town Hall. It is anticipated that the management contractor will be appointed during the first half of 2018/19 financial year.

5.0 Manchester Cavaille Coll Organ

- 5.1 Built in 1877 by the French organ builder Aristide Cavaillé-Coll, the Great Hall Organ is regarded as one of the finest instruments of its' type, but its use is limited given the level of disrepair. Manchester Cavaillé-Coll Organ Foundation was set up by volunteers as a charity in March 2016 in agreement with the Council. Their aim is to provide both the expertise and focus to deliver the renovation of the Cavaillé-Coll Organ. They are championing the Organ and securing support, and will take on responsibility for fund-raising to renovate the organ. A condition survey was carried out in October 2015, revealing a poor state of repair and continuing water leakage from the roof has added to the poor condition.
- 5.2 The cost of restoring the Organ to its original 1893 condition, with the addition of a portable console, is estimated to be in the region of £1.5m. Restoration would need to take place off-site and is likely to take around an 18 month period. Therefore, the Organ would need to be stored for a longer period of time, and returned to the Great Hall towards the end of the Our Town Hall project.
- 5.3 The charity presented their project proposal to the Resources and Governance Scrutiny Committee on 2 March 2017, highlighting the uniqueness of the Organ, and the many benefits of its renovation, in particular as a way to engage with the public. They also outlined their plans for raising the required £1.5m. It was confirmed that the cost of these works is not included in the budget for the Town Hall refurbishment but recognised that it offers a unique fundraising opportunity. The Council's role will be to advise on fundraising, in particular from the Lottery. In addition discussions are taking place with the Design team to ensure that works can be phased with the work necessary to the rear of the organ and to the Great Hall. The Council will need to appoint a Project Manager from the

Association of Independent Organ Advisers (AIOA) to coordinate removal of the organ in the first instance. The client team is also working with the charity to explore engagement activity and a programme of events post restoration.

- 5.4 In principle Heads of Terms have been agreed (circulated to this committee in advance of this meeting) and a legal agreement between the Council and the charity will be in place when the fundraising begins in earnest. Once funding is in place, the Council will procure, on behalf of the charity, the services of an Organ restoration company who will carry out the work and, at the appropriate time, re-assemble the Organ back into the refurbished Town Hall.
- 5.5 It should be noted that the Council will be responsible, in the first instance, for the costs of the removal of the organ and the storage of the instrument although it is expected that fundraising will ultimately cover this cost. These costs are included in the overall budget of £1.5m

6.0 Social value, supply chain and skills

6.1 At previous meetings of this Committee members raised a number of questions regarding key performance indicators and monitoring of equalities information with regards to securing social value.

Key Performance Indicators (KPIs)

- 6.2 Work has been undertaken to benchmark and strengthen the agreed KPIs for the project and in most cases this has resulted in setting more challenging targets than had originally been set. Benchmarking was carried out against other significant and large scale projects in Manchester, including the Town Hall Complex Transformation Project, and against standard targets used by the North West Construction Hub.
- 6.3 The following table sets out the KPIs proposed for the OTH project as a whole, over the entire duration of the project. It is important to note that these should not be seen as static. Our learning from the design team procurement process is that in some cases our partners will exceed our expectations in terms of their commitments and allow us to meet even more challenging goals. In addition to this, as our understanding of the work required develops over the coming 12 months we will have further opportunity to develop targets around, for example, heritage skills and training opportunities. Likewise, to ensure the opportunities created are of high quality, it is also possible that we will consider reducing the quantity in some cases.

The key changes to this table made since the June scrutiny meeting are:

- A change of focus from outputs (e.g. number of training hours) to outcomes (e.g. progression into work)
- Target 50% Manchester resident workforce
- Increase target number of apprentices
- Increase target number of schools engaged and what this engagement looks like

- Increased number of work experience placements offered, divided into pre and post-16 placements
- More outcomes are Manchester specific

Manchester Strategy Theme	Outcome	KPI/Output
Thriving and Sustainable & Progressive and Equitable	Manchester residents are the workforce of choice for the OTH project	At least 50% of workforce are Manchester resident
Thriving and Sustainable	Manchester based suppliers are the suppliers of choice for the OTH project	A target will be set as to the % of spend within Manchester when more details of the procurement outcomes are known.
Thriving and Sustainable	The OTH project creates job opportunities	45 project initiated jobs created (excluding apprentices)
Thriving and Sustainable & Highly Skilled	People employed on the OTH project receive the training and development they need to progress in their career.	50 people employed on the OTH project achieve a higher qualification level than they began with (excluding apprentices)
Thriving and Sustainable & Highly Skilled	People employed on the OTH project receive the training and development they need to progress in their career.	20 people employed on the OTH project achieve their first professional membership
Thriving and Sustainable & Highly Skilled	People employed on the OTH project receive the training and development they need to progress in their career.	20 people employed on the OTH project progress to the next level of professional membership
Highly Skilled	Everyone employed on the OTH project is paid at least the Manchester Minimum Wage	100%

Highly Skilled	All apprentices employed on the	100%
	OTH project are paid at least NMW rate (25+)	
Highly Skilled	Schools and colleges are able to provide higher quality STEM curriculum sessions with the support of employers	50 schools or colleges in Manchester supported to deliver STEM sessions for pupils
Highly Skilled	Schools and colleges are able to provide higher quality careers and employment learning with the support of employers.	50 schools or colleges in Manchester supported to deliver careers/employment sessions
Highly Skilled	Students in higher education institutions in Manchester have a better understanding of career pathways into construction and built environment industries	A number of students at Manchester HE institutions attend careers/employment sessions (to be determined following engagement with Universities)
Highly Skilled	Students in higher education institutions in Manchester are more closely linked with employers to complete research projects	35 higher education research projects supported
Highly Skilled	Young people in Manchester have increased employability skills and understanding of careers in the construction/built environment sector	50 work placements for Manchester resident young people aged 14 to 16
Highly Skilled	Young people in Manchester have increased employability skills and understanding of careers in the construction/built environment sector	50 work placements for Manchester resident young people aged 16+
Highly Skilled	Create accessible and professional employment opportunities for Manchester residents on the OTH project	150 new apprentices recruited to the OTH project at any level of which at least 50% are Manchester resident and of which 100 are level 3 or below and 50 are level 4 or above.

Highly Skilled	Create accessible employment opportunities for Manchester residents on the OTH project	100 sustained apprentices of which 50% are Manchester resident.
Highly Skilled	Create accessible employment opportunities for Manchester residents on the OTH project	100 apprentices completing on the OTH project, any level.
Progressive and Equitable & Liveable and Low Carbon	Manchester VCS organisations are able to benefit from the skills of the OTH project team	10,000 volunteer hours donated and spent supporting projects in Manchester
Progressive and Equitable & Liveable and Low Carbon	Increase recycling rates and reduce waste sent to landfill.	0% waste to landfill
Progressive and Equitable & Liveable and Low Carbon	Increase recycling rates and reduce waste sent to landfill.	47% Re-use of material
Progressive and Equitable & Liveable and Low Carbon	Reduce carbon output of the MCC estate.	41% reduction in carbon produced when building in use

6.4 During the procurement process for the Management Contractor bidders will be asked to articulate how they will deliver against each of these KPIs over the lifetime of the project.

Priority Groups and Equality Monitoring

6.5 The above KPIs do not currently include explicit targets around Manchester's identified priority groups or around gender, ethnicity, religion or sexuality. This is because this would result in KPIs being subdivided into small amounts that would limit our flexibility in offering opportunities to Manchester residents. We are developing a strategy to ensure that the mechanisms are in place to ensure information about the opportunities created are communicated to our priority groups and that support is in place to make sure that they can take advantage of these opportunities. In practice, this will mean utilising the whole range of our offer to help people progress. For example, by offering a care leaver work experience and mentoring to increase their chances of gaining an apprenticeship placement.

- 6.6 We will engage with key stakeholders already working with our priority groups to ensure that we are able to effectively target opportunities and make them as accessible as possible. A key aim is to work with our statutory and VCS organisations to add value to the existing offer.
- 6.7 As part of the monitoring and evaluation process we will record anonymised equalities information for people employed by or on placement with the project together with postcode data to attribute outcomes to areas within Manchester or GM so we are able to report on how the project is supporting priority groups and, where we have been able to capture it, by gender, ethnicity, religion or sexuality.

Progress against design team commitments

6.8 Members will be aware that the design team, appointed at the end of August 2017, made a number of strong social value commitments to the project. In comparison to other major schemes it has been identified that this is an area where the Our Town Hall project is leading in ensuring that social value is embedded through the entire life of the project, not just at the construction stage.

Skills and training:

- An initial cohort of apprentices has been recruited to the higher level apprenticeship scheme. Further apprenticeship opportunities will be developed as the project progresses however the bulk of these will be achieved via the management contractor and supply chain.
- All other skills and training opportunities for adults (internal and external) including progression are being brought together under a single offer, rather than being fragmented across the design team. Work is underway with the Skills Company to put this into practice, currently named the Town Hall Training Hub.

Priority Groups:

 As discussed above we are developing a comprehensive plan to ensure that our priority groups are supported into opportunities before wider advertisement. All design team firms have made commitments to make opportunities available for priority groups.

Schools and Education:

 Following initial conversations with colleagues in the Council's Education team we are developing a school engagement plan and OTH schools and education offer. This is to ensure that we are linking the commitments of the design team into existing school engagement activities in the first instance, and where we can offer something new that this is something that schools want. • We are already advertising for a PhD research placement with the client team to carry out research into the people and companies that were originally involved in building the Town Hall as part of a collaborative doctoral award scheme to help PhD students gain practical experience of research in a work environment. It is anticipated that we will be able to support several arts and humanities placements over the life of the project. In addition to this we are developing a programme of activity with the universities to establish and build on existing links to support STEM curriculum and careers advice.

Volunteering/Pro Bono:

- We are working with MACC (Manchester Community Central) and the Council's heritage and built environment officers to identify suitable projects for the design team to contribute to. Given the professional nature of their roles we will identify other heritage projects in the city that could benefit from support, for example to establish a friends of group, write a funding bid, or develop a communications plan.
- 6.9 Additional reporting on progress against social value commitments for the OTH project will be made to the Ethical Procurement Sub-Group and will be brought back to this Committee as appropriate.

7.0 Conclusion

7.1 Progress of the Our Town Hall project remains on track and a significant milestone will be reached in January with the decant of the majority of staff and Members and the closure of the building to the public. This report also provides an update on maximizing social value from this project with regular reports provided to the Ethical Procurement Sub Group. The next significant milestone for the project will be the commencement of intrusive surveys and the procurement of the Management Contractor. The next report to this Scrutiny will focus on these issues.

Appendix: The Café St Peter's Square menu offer and café counter and seating

Menu Offer

The menu will provide a wide selection of hot and cold beverages, breakfast items, sandwiches and paninis, jacket potatoes and salads, cakes and confectionary and combine the best and most popular from what we already offer on the complex.

Hot drinks

Espresso, Americano, Cappuccino, Latte, Macchiato, Mocha, Hot chocolate, Tea, Speciality herbal infusions, flavoured syrups

Cold Drinks

Alibi health drinks (330ml), Cola, Sprite, Fanta, (500ml bottle), Harrogate mineral water (500ml), Fruit juices, San Pellegrino fruit sodas can (330ml)

Hot breakfast

ciabatta rolls (British Bacon / Sausage /West country cheddar & mushroom), toasted ham & cheese croissant, all day breakfast muffin, porridge, 2 slices of toast (white and granary), tea-cake

Cold Breakfast

Selection of muffins, freshly baked pastries, assorted fruit yoghurt pots, selection of whole fruit

Soup

Heritage winter vegetable, Traditional scotch broth, Chunky minestrone, Roasted red pepper & tomato, Honey roasted butternut squash

Sandwiches/panini

British ham & cheddar cheese toastie, cheddar cheese & caramelized onion toastie, spiced meatball panini, chicken fajita panini, mozzarella & slow roast tomato panini

Sandwiches

West country cheddar & tomato bloomer; British chicken & avocado bloomer; free range egg, watercress & tomato bloomer; Wiltshire cured ham & cheddar bloomer; tuna salsa verde bloomer; Scottish smoked salmon & cream cheese bagel; British shredded ham, west country cheddar, caramelized onions & cranberry chutney; British chicken and bacon caesar with shaved parmesan; king prawn & Scottish smoked salmon, lemon & dill crème fraiche; west country cheddar ploughman's, apple mayonnaise, red onion confit; British salt beef deli, emmental cheese, American mustard.

Jacket Potato

Freshly baked albert Bartlett potato with choice of filling including: lightly spiced chilli con carne; Mrs Kirkhams Lancashire cheese; Heinz baked beans; tuna mayonnaise.

Salads

Chicken & bacon pasta salad; tuna & sweetcorn pasta salad; ham hock, egg, and mixed leaf salad; sweet potato falafel & tabbouleh salad; Mediterranean chicken & couscous salad; king prawn, mango & noodle salad.

Traybakes

Homemade hazelnut chocolate brownie, homemade cherry bakewell tart, homemade fruit & oat granola bar.

Crisps and Confectionary

Crisps, Mars/kit kat etc

Kids option

Sandwich bag (sandwich, drink carton, fruit and yoghurt)

Cafe counter and seating

The cafe counter is designed in the style of other 'high street' coffee shops, with a layout to help speed service at peak times. Contemporary design and the chosen colour theme compliments the branding of the existing cafe in Central Library, making the two facilities work in tandem. The furniture combines some high stools and benches for transient visitors, with the more traditional tables and chairs for customers wanting to spend a bit more time over their coffee and cake.



